

# OFFICE FINANCIAL POLICY

## **Terms and Conditions** **Please Read and Sign Below**

Our office is committed to providing you with the best possible professional service. In order to help us achieve our goals, it is essential that you assist us in controlling healthcare expenses by understanding our financial policy and your dental plan benefits.

**FOR PATIENTS WITH PPO DENTAL INSURANCE:** We require your percentage of total charges to be paid the day of treatment. As a courtesy to you, we will submit **without additional charge** your bill to your insurance company usually within a 24 hour period of time from the date of service. We must have completed and signed Insurance Form with "Assignment of Benefits: paid directly to this office. The Insurance Company is sent a follow-up notice at 30 days, but we shall not wait any longer than 60 days from the date of service for payment from your insurance company. At the end of this 60-day period, if payment has not been received from your Insurance provider, you are expected to pay the total unpaid portion of your account immediately. Please remember, you have the contract with your insurance carrier, not us. **You are responsible for knowing your benefits, deductibles and exclusions of your policy.** Upon payment from your insurance company, any unpaid portion of your account will be due in full immediately. You will receive an updated statement from our office reflecting your balance.

**FOR PATIENTS WITH HMO DENTAL INSURANCE:** We require of your co-pays at time services are rendered. You are on a discounted fee schedule, which makes you eligible for dental treatment at a greatly reduced rate. **WE DO NOT BILL YOUR INSURANCE AT ALL FOR ANY PORTION OF YOUR DENTAL TREATMENT.** All payments made for your dental treatment will reflect your discounted insurance rates, plus possibly, your out-of-pocket costs for non-covered dentally necessary treatment.

I understand that the dental estimate given to me, by this office for my dental treatment will only be valid for a (6) month period of time. A service charge of 1.1/2% per month (18% per annum) or whatever the current rate permissible under state law is at that time, may be charged on the unpaid principal balance on all accounts not paid within 60 days of the treatment date. There is a \$35.00 returned check fee and \$20.00 collection fee. I have read the above conditions of financial responsibility and understand this office policy. **The patient is ultimately financially responsible for their account balance.** If you have any questions you can inquire with the front desk regarding these matters.

Signed: \_\_\_\_\_

Date: \_\_\_\_\_